MasterCard Global Service™

Emergency Contacts

Last Updated: 2 January 2008

Wherever you travel worldwide, you can always count on MasterCard Global Service for any card-related need. Call us 24 hours a day, 365 days a year, and we'll connect you with a representative who speaks your language, and can help with:

- Lost or stolen cards
- Emergency cash advances
- Emergency replacement cards
- Access account-related information
- Access any applicable card benefits
- Locate an ATM that accepts MasterCard®, Maestro®, and Cirrus® brands

American Samoa	1-1-800-307-7309
Anguilla	1-800-307-7309
Antigua and Barbuda	1-800-307-7309
Argentina	0800-555-0507
Australia	1800-120-113
Austria	0800-21-8235
Bahamas	1-800-307-7309
Bahrain	8000-0087
Barbados	1-800-307-7309
Belgium	0800-1-5096
Bermuda	1-800-307-7309
Bolivia	800-10-0172
Bonaire	001-800-307-7309
Brazil	0800-891-3294
Canada	1-800-307-7309
Cayman Islands	1-800-307-7309
Chile	1230-020-2012
China[1]	10-800-110-7309
Colombia	01-800-912-1303
Costa Rica	0-800-011-0184
Curacao	001-800-307-7309
Cyprus	080-90569
Czech Republic	800-142-494
Denmark	8001-6098
Dominica	1-800-307-7309
Dominican Republic	1-800-307-7309
Finland	08001-156234
France	0-800-90-1387
Germany	0800-819-1040
Greece	00-800-11-887-0303
Grenada	1-800-307-7309
Guam	1-800-307-7309
Guatemala	1-800 – 999-1480
Hong Kong	800-966677
Hungary	06800-12517
India	000-800-100-1087
Indonesia	001803-1-887-0623
Ireland	1-800-55-7378
Israel	180-941-8873
Italy	800-870-866

Jamaica	0800-307-7309
Japan	00531-11-3886
Korea	0079-811-887-0823
Liechtenstein	0800-89-7092
Luxembourg	800-2-4533
Malaysia	1-800-804594
Mexico	001-800-307-7309
Monaco	0-800-90-1387
Montserrat	1-800-307-7309
Netherlands	0800-022-5821
New Zealand	0800-44-9140
Norway	050-12697
Panama	001-800-307-7309
Peru	0-800-307-7309
Philippines	1-800-1-111-0061
Poland	0-0800-111-1211
Portugal	800-8-11-272
Puerto Rico	1-800-307-7309
Saba	1-800-307-7309
Saipan	1-800-307-7309
San Marino	800-870-866
Singapore	800-1100-113
South Africa	0800-990418
Spain	900-97-1231
St. Eustatius	1-800-307-7309
St. Kitts-nevis	1-800-307-7309
St. Maarten	1-800-307-7309
Sweden	020-791-324
Switzerland	0800-89-7092
Taiwan	00801-10-3400
Thailand	001-800-11-887-0663
Trinidad and Tobago	1-800-307-7309
Turkey	00-800-13-887-0903
Turks and Caicos Islands	01-800-307-7309
United Kingdom	0800-96-4767
United States	1-636-722-7111
Vatican City State	800-870-866
Venezuela	0800-1-002902
Virgin Islands, British	1-800-307-7309
Virgin Islands, U.S.	1-800-307-7309

1. China Telecom South (CTS). For all other provinces (China Netcom Group -- CNG) including Beijing, Tianjin, Hebei, Shanxi, Neimenggu (Inner Mongolia), Liaoning, Jilin, Heilonhijang, Henan, and Shandong, use 10-800-711-7309.

For countries not listed in our directory, you can call the following telephone number collect to the United States in the event of an emergency 1-636-722-7111.

Emergency content telephone numbers are subject to change without notice. MasterCard does not assume responsibility for the accuracy of this information.